CONSIDERATE CONSTRUCTORS SCHEME

Your local building site

ARE WE BEING GOOD NEIGHBOURS?

Site name / location:

Contractor:

We always strive to keep the impact that our work has on those living and working around us to a minimum, but as a neighbour of ours, we would really like to get your views to help us improve how we operate.

A few moments of your time would be very much appreciated. The questionnaire will take about 5 minutes to complete.

Please return your questionnaire by:

We are taking care to minimise our impact on the neighbourhood. How are we performing as neighbours compared to your expectations when you first heard about the building site?

Your views on the site ☐ Better than expected ☐ As expected ☐ Worse than expected

How satisfied are you with the following aspects of the site, on a scale of **1** to **10** where **1** is very dissatisfied and **10** is very satisfied. Please circle the number corresponding to your views.

	Very dissatisfied									Very satisfied
Appearance of the site and its perimeter	1	2	3	4	5	6	7	8	9	10
Information on the site about the project and public safety	1	2	3	4	5	6	7	8	9	10
Cleanliness of area immediately around the site	1	2	3	4	5	6	7	8	9	10
Adequate provisions made for pedestrians	1	2	3	4	5	6	7	8	9	10
Parking of site vehicles and the general flow of traffic	1	2	3	4	5	6	7	8	9	10
The level of site noise	1	2	3	4	5	6	7	8	9	10
The level of site lighting	1	2	3	4	5	6	7	8	9	10
The amount of site dust	1	2	3	4	5	6	7	8	9	10
Courtesy of site workers	1	2	3	4	5	6	7	8	9	10
Communication of site developments and/or activity	1	2	3	4	5	6	7	8	9	10

Tell us how much you agree or disagree with the following statement; please circle your answer.

The site and the contractor are being considerate neighbours during the construction process	Strongly disagree	Disagree	Undecided	Agree	Strongly agree

Have you received information from us about the site and our activities? ☐ Yes ☐ No

If yes, was this information useful? ☐ Yes, very useful ☐ Yes, fairly useful ☐ No, not useful

Are you aware of any activities undertaken by us, the contractors, to get involved with the local community? ☐ Yes ☐ No

Continued overleaf

Are there any site visits currently organised for local residents, as far as you are aware? ☐ Yes ☐ No ☐ Don't know

Are you happy with the contact details and other information on the site board? ☐ Yes ☐ No ☐ Don't know

Have you heard of the Considerate Constructors Scheme or recognise this logo? ☐ Yes ☐ No

Are you aware that this site is registered under the Considerate Constructors Scheme? ☐ Yes ☐ No

By signing up to the Considerate Constructors Scheme, contractors agree to adhere to a Code of Considerate Practice. The Code of Considerate Practice commits those sites registered with the Scheme to respect the community, care for the environment and value their workforce.

Have you contacted the Considerate Constructors Scheme or the site itself?

☐ Considerate Constructors Scheme ☐ The site itself ☐ No - neither

If you made contact with the site, how happy were you with the response?

	Very unhappy									Very happy
Response to your query	1	2	3	☐ 4	5	6	7	8	9	10

Overall, what are we doing particularly well?

What area(s) could we focus on improving?

Thank you for your time. This will help us to improve how we manage our construction sites.

Please return this questionnaire to our construction site by hand or in a pre-paid envelope if provided.